

**Carl Cram**

Shawano, WI 54166

920-555-5432

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**SUMMARY OF QUALIFICATIONS**

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- Developed interpersonal skills by working with business professionals, clients, and staff
- Self-motivated, with the ability to identify needs and set priorities
- Critical thinker, problem solver, and decision maker
- Active and collaborative team player
- Bilingual: English and Spanish
- Proficient in Microsoft Office Suite

**EDUCATION**

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**Northeast Wisconsin Technical College, Green Bay, WI**

*Associate of Arts Transfer, Associate Degree*

May 2025

- GPA: 3.89

**EXPERIENCE**

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**Cashier**

June 2023 – Present

*Home Depot, Shawano, WI*

- Count cash and reconcile charge sales and cash receipts with total sales to verify accuracy of transactions and merchandise sold
- Advise customers on purchases
- Provide exceptional customer service and support
- Assess organizational needs and implement administrative procedures

**Team Member**

March 2022 – June 2023

*McDonald's, Shawano, WI*

- Provided excellent customer service when taking orders in store and through the drive thru
- Accurately punched in orders and processed customer bills
- Performed cleaning duties, such as sweeping, mopping, wiping down equipment, and cleaning bathrooms
- Worked collaboratively with other team members to ensure customer satisfaction

**Farmhand**

October 2020 – March 2022

*Frank's Farm, Oconto Falls, WI*

- Developed skills in animal management, machine operation, and herd nutrition
- Maintained high standards for grade A production
- Developed strong work ethic and sense of responsibility
- Completed field work and equipment maintenance

**COMMUNITY INVOLVEMENT**

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**Blood Drive Event Volunteer**

June 2024 – Present

*American Red Cross, Green Bay, WI*

**Mentor for Youth**

May 2023 – Present

*Big Brothers Big Sisters of Northeastern Wisconsin, Green Bay, WI*