

John Helperman

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SUMMARY OF QUALIFICATIONS

- Experience performing patient assessment, airway management, and applying preparatory aspects of emergency care
- Experience managing medical, behavioral, and trauma patients and adapting principles to pediatric cases
- Critical thinker, problem solver, and decision maker
- Active and collaborative team player
- Detail-oriented; ensures accuracy and precision in work
- Effective time management, organization, multitasking, and prioritization skills
- Strong work ethic; responsible and reliable

EDUCATION

Northeast Wisconsin Technical College, Green Bay, WI

Emergency Medical Technician, Technical Diploma

May 2024

Personal Care Worker, Certificate

December 2023

EXPERIENCE

Emergency Medical Technician Intern

January 2024 – Present

Bellin, Green Bay, WI

- Provide basic life support care to the sick and injured and safely transport patients of all ages to a medical facility for additional care
- Assist the paramedic in providing advanced level care within their scope of practice and training as directed

Personal Care Worker

December 2023 – Present

Bay Area Medical Center, Green Bay, WI

- Perform the duties on the Plan of Care
- Assist with daily living activities including grooming, bathing, dressing, hygiene, and ambulation
- Complete light housekeeping such as laundry, dusting, and sweeping
- Provide quality companionship through conversation and activities
- Provide emotional support through empathy and comfort
- Give regular medication reminders
- Prepare meals
- Monitor and report any changes in health to the supervising RN
- Establish and maintain professional relationships with staff, co-workers, patient, and family

Team Member

March 2021 – December 2023

McDonald's, Green Bay, WI

- Provided excellent customer service when taking orders in store and through the drive thru
- Accurately punched in orders and processed customer bills
- Performed cleaning duties, such as sweeping, mopping, wiping down equipment, and cleaning bathrooms
- Worked collaboratively with other team members to ensure customer satisfaction